Co-creation of a secure, citizen-centric digital immediacy service

eu-LISA Industry Roundtable - Madrid, 11/24/23
EVID (Virtual Desktop for Digital Immediacy)

SaaS customised by Councilbox for the Spanish Ministry of Justice using the core building blocks of Councilbox’s proprietary technologies
It allows to carry out online proceedings with video meetings between the professionals and the citizens assuring security and jurisdictional validity

- **Accessible**: all you need is Internet access and a computer with a web browser, camera and microphone. No installations required.
- **Integrated** with the corporate applications of the Ministry of Justice.
  - Appointment in Sede Judicial Electrónica (“Electronic Court Office”)
  - Cl@ve Justicia (Identification method)
  - Cl@ve Identificación (Identification method)
  - Datalab
  - Carpeta ciudadana (“Citizen's Folder”)
EVID (Virtual Desktop for Digital Immediacy)

- EVID has been built on top of Councilbox’s core components: proprietary video conferencing system and Blockchain evidence generation engine.

- A workflow is executed to carry out any type of procedure, with different points of integration.
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Councilbox’s technology provides a global secure digital presence that can be customized and adapted to any kind of specific requirement.

End-to-end digital security

- **Data and communications security** to assure availability, authenticity and integrity
  - **Encryption** of data and communications
  - **Security policies and data management certified:**

- **Jurisdictional validity of proceedings**
  - No impersonation of citizens: identification and signature methods approved by the Ministry.
  - No impersonation of professionals: login via approved digital certificates
  - No repudiation, no manipulation: traceability with evidences hashed in Blockchain

- **Security and privacy of attendees**
  - Possibility of anonymisation of professionals and citizens, with reliable identification
  - Possibility of recording only the audio to preserve the image of the attendees.
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Can be used by all type of entities and legal proceedings because of its flexible configuration and lack of advanced technical requirements

<table>
<thead>
<tr>
<th>Who uses it?</th>
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<tbody>
<tr>
<td>Judicial entities attached to the Ministry of Justice</td>
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<td>Public entities in charge of law enforcement (e.g. Spanish Data Protection Agency).</td>
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<td>Care centres and foundations for vulnerable groups to break the digital divide.</td>
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<th>What for?</th>
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<td>All types of non-criminal proceedings, such as:</td>
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<td>Acceptance of judicial’s administrator position</td>
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<td>Ratification by mutual agreement in matters of divorce or separation</td>
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<td>Conciliation and non-conciliation</td>
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<td>Power of attorney APUD ACTA</td>
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<td>Definition of new tailor-made proceedings by the judicial entities</td>
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The service is in continuous evolution to meet the citizen’s and Ministry of Justice needs, with a joint team from the Ministry and Councilbox.